

LINCOLN COUNTY 911
LOGGING RECORDER RFP REQUIREMENTS
JANUARY 29, 2008

The Lincoln County 9-1-1 Center will accept proposals for the purchase of a telephone and radio logging recorder. All proposals must be mailed or delivered to the Lincoln County 9-1-1 Center at: 911 Marconi Dr, West Hamlin, WV 25571 no later than 10:00 a.m. on February 28, 2008.

Proposals will be accepted in person, by U.S. Mail, by UPS or private carrier service. No Proposals will be accepted via oral or e-mail communications, telephone or fax transmission.

Proposals received after 10:00 a.m. will be returned, unopened, no exceptions. PLEASE NOTE: Early delivery may not be available To our address by all carriers.

The Lincoln County 9-1-1 Center and The Lincoln County Commission reserves the right to reject any or all proposals.

Equipment Requirements:

**24 Channel Radio/ Telephone Logging Recorder
Expandable to 120 channels**

System must have the following:

- **Dual hot swappable power supply**
- **Dual hot swappable hard drives (min 300 gb each)**
- **Must be able to archive data to DVD**
- **Remote alarm both visual and audible**
- **Must be networkable and have a remote player**
- **Must be interfaced with ANI/ ALI Controller**
- **ANI/ ALI data must be searchable**
- **Must be interfaced with CAD System**
- **CAD data must be searchable**
- **Must interface with Net Clock**
- **System must allow users to replay last call from a remote PC**
- **The recorder must be capable of recording directly from digital extensions as provided by other telephone switches without any external D/A conversion or logger patches.**
- **Must record and display faxes**

- **Must be 19 inch rack mountable**
- **Must provide spoken time announcement on replay.**
- **DTMF Singling must be stored in searchable field on all radio and telephone channels.**
- **Must be able to play back at least 8 channels in real time with overlapping audio.**
- **Must to save multiple calls to a single wav or mp3 file.**
- **System must operate on Windows XP or 2003 Server Platform with non proprietary hardware.**
- **Optional pricing should be listed separate from the base pricing on the system.**
- **Options will include:**
 - 1. UPS**
 - 2. Redundant DVD archive drive**
 - 3. Upgrade to Dual Hot Swap 500 GB Hard drives**
 - 4. CAS upload License and Backup server license**
 - 5. 8 channel player client**
 - 6. 16 channel player client**
 - 7. 8 Channel Expansion Digital and Analog**
 - 8. 16 Channel Expansion Digital and Analog**
 - 9. 24 Channel Expansion Digital and Analog**
 - 10. Motorola Trunk Radio interface**
 - 11. Virtual media that will allow Lincoln county to backup data to a server and keep information as long as desired.**
 - 12. Label printer for DVD**

THE BASE UNIT PRICE AND ALL OPTIONS MUST BE GURANTEED FOR NOT LESS THAN 36 MONTHS AND BE MADE AVAILABLE TO OTHER WEST VIRGINIA GOVERNMENT AGENCIES.

SUCCESSFUL VENDOR MUST MAKE FACTORY TRAINING AVAILABLE TO LINCOLN COUNTY 9-1-1 CENTER STAFF. COSTS ASSOCIATED WITH THE TRAINING SOULD BE LISTED AS A SEPARATE ITEM ON PRICE SHEET.

Price should not include the cost of travel, lodging or meals.

The Price List should include the following:

Base Unit Price

Training Cost

Installation

Options Pricing

Trade in Allowance for Recorder Currently in Use